

Storm Center

Report Your NEC Power Outage by Calling: 361-387-2581 or toll-free at 1-800-NEC-WATT (1-800-632-9288). Before you call please check any next door neighbors to see if they are out of power and check your breaker box. In the rare event we can not find your account based on your service address or contact information, we may request the pole number (found on the yellow stage of your power pole) or your meter ID number (found on the face of your meter).

Please click on the links below for information on the power restoration process:

- [Frequently Asked Questions About Major Outages & Electric Service Restoration](#)
- [General Updates from NEC regarding the emergency situation](#)
- [View Current Outage & Restoration Progress \(NEW!\)](#)
- [View Graphic Image of the Outage Restoration Process](#)

For more information on preparedness, click on:

www.Ready.gov www.texasprepares.org
www.noaa.gov www.redcross.org

Texas Dept. of Transportation: [Evacuation/Travel Information](#)

Emergency Weather Links: [The National Hurricane Center](#)

Local Weather Links:

- [Nueces County](#)
- [Kleberg County](#)
- [Jim Wells County](#)
- [Duval County](#)