

2024 Member Satisfaction Survey

As a member-owner of our cooperative we would like to hear from you! Please take our 2024 Member Satisfaction Survey located online on our website!

WWW.NUECESELECTRIC.ORG

Stay tuned! We'll be sharing more about it on our social media and other platforms.
Your voice matters!



MEMORIAL DAY OFFICE CLOSURE

OUR OFFICES WILL BE CLOSED ON MONDAY, MAY 27, 2024 IN OBSERANCE OF MEMORIAL DAY. OFFICES WILL RESUME NORMAL BUSINESS HOURS ON TUESDAY, MAY 28, 2024. NUECES ELECTRIC COOPERATIVE IS PROUD TO SUPPORT OUR MILITARY AND THEIR FAMILIES.





In honor of electrical safety month this May, here is a checklist to make sure your home and family stay safe around electricity.

- Label your home's electrical system to know what each breaker controls.
- √Check cords for damage to avoid shocks and fires.
- ✓Use surge protectors to shield electronics from power surges.
- ✓Ensure you use the correct wattage for light bulbs to avoid overheating and fire risks.

ARE YOU PREPARED FOR HURRICANE SEASON? JUNE 1ST - NOVEMBER 30TH

Preparedness Checklist:

- Evacuation Plan
 - ☐ Check activated routes on <u>DriveTexas.org</u> or call 1-800-452-9292.
 - Determine if your area is an evacuation zone by calling 211.
- Emergency Alerts:
 - Register your mobile device to receive Wireless Emergency Alerts (WEAs).
- Emergency Supply Kit:
 - Build your kit with guidance from Ready.gov.
 - Ensure your home insurance policy is upto-date.
 - Consider investing in an NEC generator for reliable backup power in emergencies.

Special Assistance Registration (STEAR):

- Register: Visit <u>stear.tdem.texas.gov</u> or call 211.
- Eligibility: Suitable if you have a
 disability, medical needs without
 evacuation support, or rely on
 electric-powered medical equipment.
- Details: Enroll as Critical Care or Chronic Condition for outage preparation. Always have an emergency backup plan. Registration is confidential.



EVERYTHING IN ONE PLACE
GO PAPERLESS TODAY



MONITOR USAGE 24/7



MANAGE YOUR
ACCOUNT





VIEW AND PAY
YOUR BILL